

Micetro for Managed Service Providers



Flexible Operations, Modern Automation, Happy Customers

Managed Service Providers face unique challenges helping disparate customers manage the most reliable and performant networks. With Micetro, by Men&Mice, MSPs can deliver guaranteed uptime, consistent DDI, and responsive support and service onboarding to their customers.

Use Cases

Manage and track IPv4 and IPv6 Migration Tasks

Flexibility for Multitenancy Implementations

Manage DDI On-Premises and/or in the Cloud

Confidently Give Customers Access to Manage Parts of DDI

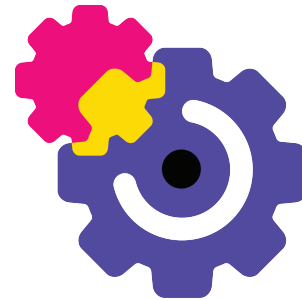
Partner with Customers of All Sizes

Deploy Networks Consistently with Lifecycle Management in Mind

Populate

Automatic discovery of IP information from:

- Software Defined Network solutions
- Hardware network devices
- Spreadsheets



Import or create built-in and custom properties specifying identity information for customer DDI objects.

Partner with our world-class support team to configure your DDI environment in the way that best suits your needs.

Import and manage IPv4 and IPv6 from the same UI.

Import or create users and groups for centralized role-based access control.



Reduce onboarding time for new services from **weeks to hours**

100% DNS uptime with Micetro xDNS

95% Customer Retention Rate

Request a [personalized demo](#) to see why our customers stick around.

*Average Industry retention rate: 80%

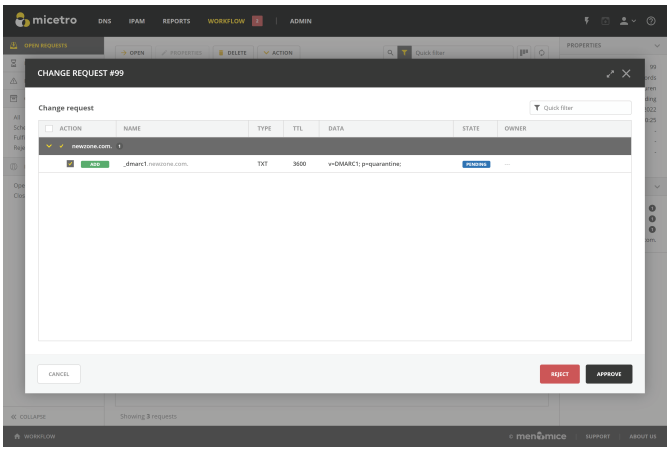
Automate

- **Modern** and **responsive** APIs with Swagger back-end for testing workflows
- Integrate with self-service portals to easily create shopping cart experiences for faster go-to-market times
- The **DNS Workflow** capability makes DNS requests from customer and other teams simple
- Avoid IP conflicts by reserving IPs for later use in automated service onboarding
- Organize customers into automatic and dynamic **Smart Folders** or **Address Spaces** for use with multi-tenancy configurations

Method	Endpoint	Description
GET	/ChangeRequests	Gets change requests
POST	/ChangeRequests	Adds request for changes
GET	/ChangeRequests(changeRequestRef)	Gets specified change request
PUT	/ChangeRequests(changeRequestRef)	Sets properties for the specified object
DELETE	/ChangeRequests(changeRequestRef)	Removes the specified object
GET	/ChangeRequests(ref)/Access	Gets access set for the specified object
PUT	/ChangeRequests(ref)/Access	Sets access for the specified object
GET	/ChangeRequests(objRef)/History	Gets event history
GET	/ChangeRequests(ref)/PropertyDefinitions	Gets all the property definitions for the specified object type
POST	/ChangeRequests(ref)/PropertyDefinitions	Adds a new custom property definition
GET	/ChangeRequests(ref)/PropertyDefinitions(property)	Gets the definition for a given object type
PUT	/ChangeRequests(ref)/PropertyDefinitions(property)	Modifies a custom property definition
DELETE	/ChangeRequests(ref)/PropertyDefinitions(property)	Removes the specified custom property definition

Remediate

- Avoid DDoS and other DNS outages using **xDNS** redundancy
- Be alerted to DHCP conflicts immediately
- Proactively reconcile scopes
- Create reports via UI and API for stakeholders and customers with appropriate and relevant information
- Stop having to wait for support to give you token access. Get where you need to, when you need to because of better coding
- Receive notifications via email, SMTP, or set up intelligent script execution mechanisms based on change activity and address utilization



From the ability to reserve next-available IP address to automating organization of customer information and everything in between, we understand the unique requirements MSPs have to keep their teams and their customers happy. We look forward to partnering with you to create sustainable network management for you and your customers.

